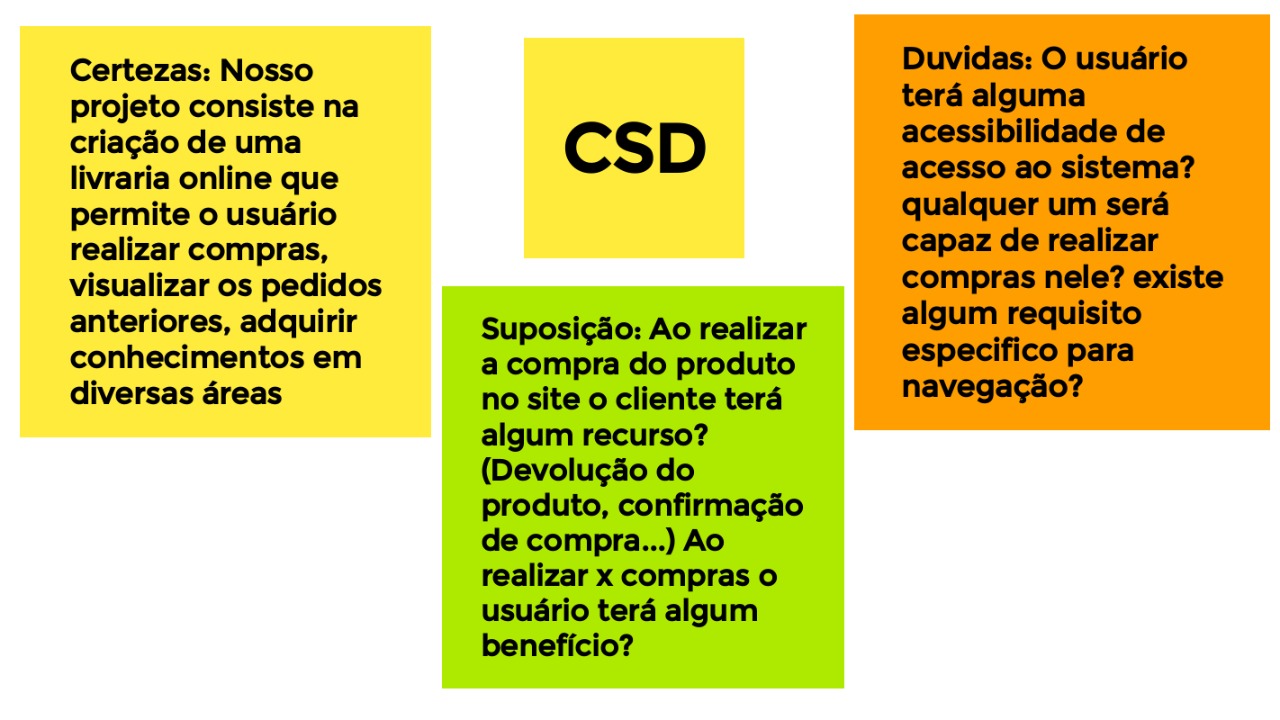
**Processo de Design Thinking**

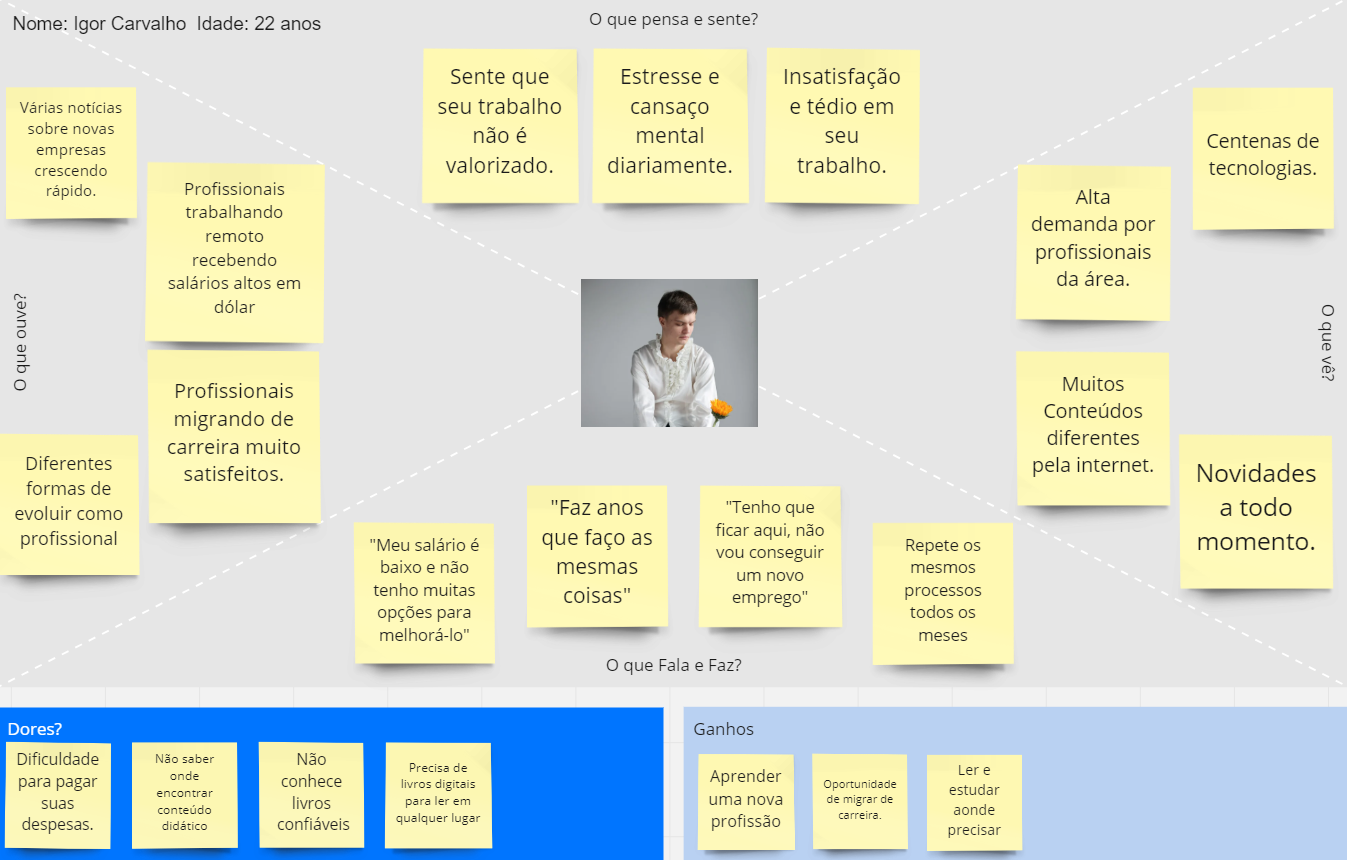
* **Matriz CSD:**
* **Mapa de Stakeholders:**

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* **Personas:**

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* **Mapa de Empatia:**

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